

COMMUNITY CLUB EXPECTATIONS POLICY

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VERSION	APPROVED BY	REVISION DATE	DESCRIPTION OF CHANGE
V1	Board of Trustees	01/01/2023	Document creation
V1	Board of Trustees	23/02/2025	Review, no changes

1. Scope

This policy applies to all players, parents, teachers, and coaches involved in The QCF Community Club programme. It sets clear expectations for behaviour and conduct to create a positive, supportive, and respectful environment that promotes learning, sportsmanship, and community spirit.

2. Players

- Arrive on time with all necessary equipment and greet the coaches upon arrival.
- Listen attentively and participate to the best of your ability.
- Help collect balls after the session and thank the coach.
- Treat all players and coaches with respect.
- Be modest in victory and gracious in defeat.

3. Parents and teachers

- Be supportive and positive, fostering a welcoming atmosphere for all Community Club players.
- Hand over and collect children directly from the coach.
- Avoid verbal instructions or commentary from the courtside unless involved in on-court sessions. In such cases, all remarks should be positive.
- Address any concerns directly with the coaches after the session rather than sharing opinions with other parents or teachers.
- Ensure children arrive prepared with appropriate clothing, footwear, and a water bottle.
- Represent The QCF respectfully and avoid any actions that may bring The QCF, The Queen's Club, or the venue into disrepute.

- Refrain from making public statements, verbal or written, that are defamatory or derogatory towards The QCF, its staff, volunteers, trustees, or partners.
- Avoid conduct that could be interpreted as abusive, neglectful, harmful, or discriminatory.

4. Coaches

- Encourage players to demonstrate sportsmanship in both victory and defeat.
- Promote good behaviour and mutual respect among players.
- Maintain a professional appearance on court and demonstrate courtesy towards players, parents, and teachers.

5. Consequences of misconduct

Failure to adhere to this policy may result in a player's removal from the programme. This includes actions by players, parents, or teachers that are deemed inappropriate or that bring The QCF, The Queen's Club, or the venue into disrepute.

The QCF reserves the right to enforce this policy to uphold a safe and respectful environment for all participants.